

10th Floor		
DEPARTMENT OF FINANCE		(804) 646-5700
Advantage Help Desk		(804) 646-5807
Munis Help Desk	1000	(804) 646-2927 or (804) 646-6657
Accounting (General)	1002	(804) 646-6037
Accounts Payable	1004	(804) 646-5658
Department of Finance / Front Desk	1003	(804) 646-5829
Finance Payroll	1005	(804) 646-6623
Risk Management	1000	(804) 646-5604

11th Floor		
Budget & Strategic Planning	1100	(804) 646-7913
Procurement Office - <i>Front Desk</i>	1104	(804) 646-5716
DEPARTMENT OF SUSTAINABILITY	1105	

THIS POINT FORWARD
RICHMOND PUBLIC SCHOOLS (RPS)
 Main Number (804) 780-7710

12th Floor (RPS)		
Department of Instruction		(804) 780-7751
Gifted Program		(804) 780-7805
Head Start		(804) 780-7794
Office of Federal Programs		(804) 780-7790
Richmond Technical Center		
Title One		
Virginia Pre-School Initiative		

13th Floor (RPS)		
Exceptional Education		(804) 780-7911
Grant Programs		
Hearing Office		(804) 780-7808
Nursing		
Pupil Placement		(804) 780-7811
School Transcript		(804) 780-7812

14th Floor (RPS)		
Library		(804) 780-7816
Media Technology		
Professional Development		(804) 780-7705
Public Information		(804) 780-7100
Testing		(804) 780-7905

15th Floor (RPS)		
Human Resources		(804) 780-7860

16th Floor (RPS)		
Audit		(804) 780-7095
Copy Center		(804) 780-7095
Schools Finance		(804) 780-7095

17th Floor (RPS)		
Superintendent		(804) 780-7700
Assistant Superintendent		
Chief Academic Officer		
Chief Finance Officer		
Budget		
Elementary Education		
School Board		
Schools Operations		
Secondary Education		

Observation Deck		



City Hall Directory

900 East Broad Street
 Richmond, Virginia 23219

If you are in receipt of this brochure as a Citizen, Business Owner, etc. of Richmond, VA, and are in need of service outside of normal business hours, please take advantage of the following information...

Richmond's 24hr Service Information

Ca11 311

or go to

richmondgov.com

click on MPACT or Citizen's Request

Thank you for letting us serve you.

A Level		
PRINT SHOP - Printing Services		(804) 646-5801
MAIL ROOM - Mailing Services		(804) 646-5602
MOTOR POOL		(804) 646-5744 or (804) 646-3851
PARKING BOOTH		(804) 646-3017

B Level		
PARKING		

G - Level		
DEPARTMENT OF INFORMATION TECHNOLOGY	G-2	(804) 646-5639
Help Desk	G-2	(804) 646-6367
CITY MAINTENANCE	G-7	(804) 646-5990
PLANNING & DEVELOPMENT REVIEW	G-12	
CODE ENFORCEMENT		(804) 646-6398
CAPS (Community Assisted Public Safety)		(804) 646-2277

1st Floor		
AMBASSADOR'S DESK		
City Hall Information	Lobby	(804) 646-5815
Security		(804) 646-6639
DEPARTMENT OF FINANCE		
Delinquent Taxes	100	
Real Estate Bills		
Collections	102	(804) 646-6498
Dog License		(804) 646-6006
Parking Tickets		(804) 646-6006
Payments (ALL)		
Utility Bills		
Business License	103	(804) 646-6402
All Personal Property Matters, Adjustments, etc.		(804) 646-2235
Discuss Personal Property Taxes		
Tax Audit		(804) 646-6364
Vendors License		(804) 646-6928
REGISTRAR OFFICE	105	(804) 646-5950
Voter Registration		

1st Floor		
CITY TREASURER		(804) 646-6474
Estimated State Taxes	107	
Hunting & Fishing License		
Income Taxes (Prepare)		
Postal Stamps (Purchase)		
State Taxes (Pay)		
DEPARTMENT OF PLANNING & DEVELOPMENT REVIEW		
Permits & Inspections	110	(804) 646-4169
Zoning Administration		(804) 646-6340
DEPARTMENT OF PUBLIC UTILITIES - <i>Customer Service</i>		(804) 644-3000
Discuss Bill In Person	115	
Obtain A Copy of Bill		
Set Up and/or Discuss Accounts in Person		
Development Services		(804) 646-8544
Commercial Permits		
Water / Sewer / Storm Water Connections		
Energy Services - 400 Jeff Davis Highway		(804) 646-5250
Residential & Commercial Gas Permits		
Residential Water Permits		
Gas & Water Connection		

2nd Floor		
COUNCIL CHAMBERS		
OFFICE OF THE MAYOR	201	(804) 646-7970
OFFICE OF THE CAO		(804) 646-7978
OFFICE OF THE CITY CLERK	200	(804) 646-7955

3rd Floor		
OFFICE OF THE CITY ATTORNEY	300	(804) 646-7940
OFFICE OF THE CITY COUNCIL	305	(804) 646-2778
OFFICE OF COUNCIL CHIEF OF STAFF	305	(804) 646-2778

4th Floor		
RETIREMENT OFFICE	400	(804) 646-5958
OFFICE OF THE PRESS SECRETARY	404	(804) 646-7985
DEPARTMENT OF PARKS & RECREATION	407	(804) 646-5733

5th Floor		
DEPARTMENT OF MINORITY BUSINESS DEVELOPMENT	501	(804) 646-5947
DEPARTMENT OF PLANNING & DEVELOPMENT REVIEW		
Historic Preservation	508	(804) 646-6335
Planning & Preservation	510	(804) 646-6335
Ask Community Development	511	(804) 646-6310
Land Use Administration	511	(804) 646-6304

6th Floor		
PUBLIC WORKS		
Surveys & Inspections	600	(804) 646-0436
Special Capital Project	602	(804) 646-6644
Capital Projects Management	603	(804) 646-0435

7th Floor		
PUBLIC WORKS		
Administration Office & Conference Rooms	704	(804) 646-6430
Public Works Finance & Budget	706	(804) 646-6342
Transportation & Engineering	707	(804) 646-0442

8th Floor		
CITY AUDITORS OFFICE	806	(804) 646-5616
CITY ASSESSOR		(804) 646-7500
REAL ESTATE ASSESSMENTS	801	(804) 646-7500
REAL ESTATE ASSESSOR	802	(804) 646-7500
TAX ABATEMENT	806	(804) 646-7500

9th Floor		
HUMAN RESOURCES	902	(804) 646-5660
Employment Applications		
Training & Conference Rooms		